Hikitia has been engaged for the past six years in contracting work and is currently Operations Manager, Māori Health Outcomes in the Health Quality & Safety Commission. She has worked in senior management positions in central and local government including health, education, youth justice, child protection and welfare reform as well as NGOs, community, Iwi and marae.

Hikitia's experience wih iwi and community has included Director of Atiawa/Toa FM – Ngāti Toa Rangatira Trustee (2020), Member Ngāti Toa Rangatira Education Achievement Team (2020), Ngāti Toa Rangatira representative on Wellington Mayor's Taskforce for Three Waters (2020), Co-chair Te Upoko Board | Greater Wellington Regional Council, Natural Resources Plan committee and representative on Te Awarua o Porirua Whaitua committee and Te Whanganui-a-Tara Whaitua Committee.

Hikitia's professional development includes Bachelor of Arts majoring in Criminology, Women's Studies (1993) Victoria University of Wellington; Master in Public Policy (2011) Victoria University of Wellington; Pou Karanga (2018-2019) Te Wānanga o Raukawa; Te Ataarangi ki Pōneke (2017-2018); Advanced Management (2005) Melbourne Business School, Mt Eliza.